Democratic and Legal Support Services Service Plan 2013/14

			Action Plan			Connections
ction Code	e ACTION	What role will the service play?	Description (Target, Outcome, Critical Success Factors and Environmental Impacts)	Due Date	Lead Officer	If the action impacts on another service in terms or support/input, please specifications.
	Priority: People Fair and accessible services for those that use them	and opportunities for everyor	ne to contribute			
	ommunity engagement	,				
		Community Leadership				
13-DLSS1	Undertake work to implement Individual Electoral Registration in accordance with prescribed statutory requirements	Partner	Target: Comply with statutory requirements Outcome: Effective use of resources to meet statutory requirements within budget. To effect improved customer services. Critical Success Factors: Utilisation of resources to meet statutory duties Environmental Impacts: None	On-going	Head of Democratic and Legal Support Services	None
13-DLSS2	Participate in the development of the community engagement role of councillors (to include identifying training plans through a formalised personal development process)	Community Leadership Influencer	Target: Implementation of desired objectives Outcome: Improved democratic engagement driving service improvement and satisfaction with the Council Critical Success Factors: Member support and resource availability Environmental Impacts: None	31 March 2014	Head of Democratic and Legal Support Services	None
		Partner				
13-DLSS3	Undertake County Council elections in 2013		Target: Election processes open and transparent to all enfranchised persons Outcome: To produce election results that meet statutory requirements Critical Success Factors: Resource availability Environmental Impacts: None	02 May 2013	Head of Democratic and Legal Support Services	None
	Priority: Place Safe and Clean					
Reduce ant	i social behaviour and the fear of crime					
13-DLSS4	To provide legal advice and guidance to maximise the Authority's resources to deliver meaningful and measureable outcomes for ASBOs and successor measures.	Partner Community Leadership Influencer	Target: Comply with statutory requirements Outcome: Effective use of legal resources to meet customer requirements within budget. To effect improved customer services Critical Success Factors: Partnership working Environmental Impacts: None	31 March 2014	Head of Democratic and Legal Support Services	None